

Government Offices - Upstate
Compliments of Senior Living Advisors
Upstate of South Carolina Senior Resource Guide

We are a free service to help families choose an appropriate Independent Living apartment with services, Personal Care Home, or Assisted Living community for their loved one that matches the medical needs, financial capabilities, and geographic preferences.

With the family's permission, we will assess the candidate at home, at the skilled rehab unit, or at the hospital. After obtaining an accurate report to determine the scope of care the individual requires, we make appropriate recommendations of communities that fit the parameters of medical, financial, and geographic needs.

Senior Living Advisors will accompany the family and prospective resident on tours to help them through the process. Our skilled representatives will always make recommendations as if it were pertaining to our own Mom, Dad, or other loved one. We answer seven days a week.

Kerry Beck – 412.860.7516

Barb Kramer – 412.965.8979

Mary Beth St. Clair – 412.328.5025

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Email: sla@seniorlivingadvisorsltd.com

Phone – 412.628.0725 Fax – 866.568.0725

Government Offices - Upstate

Anderson, Cherokee, Greenville, Oconee, Pickens and Spartanburg

Appalachian Area Agency on Aging

SC Appalachian Council of Governments

www.scacog.org/OurServices/AgingServices.aspx

30 Century Circle

Greenville, SC 29607

(864) 242-9733

Regional Information Specialist – Get Care SC

Greenville - Spartanburg

Travis Hatcher

Located in Greenville County

thatcher@scacog.org

(800) 434-4036

(864) 242-9733

Medicare - SC

www.medicare.gov

(800) MEDICARE (633-4227); (877) 486-2048 (TTY)

ELIGIBILITY: 65 years or older

To find out how/whether to purchase additional health insurance (Medigap policy, long-term care insurance, etc.): Call the State Health Insurance Assistance Program (SHIP), (800) 868-9095.

Internal Revenue Service

www.irs.ustreas.gov

(800) 829-3676 for tax forms

(800) 829-1040 or (800) 829-4059 (TDD) for tax assistance

(800) 829-4477 for pre-recorded tax information

(877) 777-4778 (Taxpayer Advocate Service Columbia)

Internal Revenue Service, Greenville Office

www.irs.gov

440 Roper Mountain Road, Suite E

Greenville, SC 29615

(864) 284-9097 / (877) 777-4778

(Taxpayers Advocate Service-Columbia) SC Appalachian Council of Governments Greenville, Pickens, Anderson, Oconee, Cherokee, and Spartanburg Counties

(864) 242-9733

United States Department of Agriculture

www.usda.gov

Anderson, SC
(864) 224-2126 x102
Spartanburg, SC
(864) 814 2471 x102

Recovering from Identity Theft

www.IdentityTheft.gov

Greenville

Department of Health and Human Services - Medicaid

301 University Ridge, Suite 6700
Greenville, SC 29603
P: (864) 467-7926
F: (864) 467-5665

Greenville City Commission on Alcohol & Drug Abuse

1400 Cleveland Street
Greenville, SC 29607
P: (864) 467-3790

Greenville Social Security Office

319 Pelham Road
Greenville, SC 29615
www.socialsecurity.gov
P: (864) 233-1116, For Appointments Call (877) 274-5423

Spartanburg

Department of Social Services

P O . Box 6184
Spartanburg, SC 29304
www.state.sc.us/dss
P: (864) 596-3001

Department of Social Services (Medicaid)

Spartanburg, SC 29304
P: (864) 596-3025

Spartanburg County Commission & Economic Development

9039 Fairforest Road

Spartanburg, SC 29303

P: (864) 595-5317

F: (864) 595-5315

Spartanburg Social Security Office

145 North Church Street, Suite 300

Spartanburg, SC 29306

P: (866) 701-6620 (800) 772-1213

Veterans Services**Greenville Vet Center**

14 Lavinia Street, Greenville, SC 29601

T 864 271 2711

Greenville Clinic

41 Park Creek Drive, Greenville, SC 29605 T 864 299 1600

Provides: primary-care, dental, mental health, and pharmaceutical services

Spartanburg County VA Clinic

1330 Boiling Springs Road, Spartanburg, SC 28303 T 864 582 7025

Toll Free Numbers for Contacting VA

VA Benefits: 1 800 827 1000

(Home Loan Guaranty, Disability Compensation, Disability pension, Dependency Indemnity Compensation, Death Pension,

Vocational Rehabilitation and Employment, Civilian Health and Medical Program of the

Department of Veterans Affairs (CHAMPVA), Medical Care, Burial, and Life Insurance)

Life Insurance: 1 800 669 8477

Education (GI Bill): 1 888 442 4551

Health Care Benefits: 1 877 222 8387

Income Verification and Means Testing: 1 800 929 8387

Mammography Helpline: 1 888 492 7844

Gulf War/Agent Orange Helpline: 1 800 749 8387

Status of Headstones and Markers: 1 800 697 6947

Available Assistance Services – HEALTHY CONNECTIONS

To apply for Assistance Services – Call your Area Agency on Aging on page 1, or you can apply at one time for most services using HEALTHY CONNECTIONS on the Web at <https://www.scdhhs.gov/how-to-apply>

Health Insurance Marketplace

The Health Insurance Marketplace, established under the health care law (Affordable Care Act), allows individuals and families to apply for federal benefits and/or explore private health care options.

Medicare Program – 1 (800) Medicare

Medicare is a federal health insurance program for individuals 65 years of age or older, under 65 with certain disabilities, and any age with End-Stage Renal Disease (permanent kidney failure requiring dialysis or a kidney transplant).

Supplemental Security Income (SSI)

Supplemental Security Income (SSI) is a monthly income benefit for individuals who are aged, blind, or disabled, have limited income and assets, and meet additional requirements.

Social Security

Social Security is a monthly income benefit for individuals in varied situations. Types of benefits include:

- Social Security Retirement
- Social Security Disability Insurance
- Social Security Survivors

Veterans Affairs (VA)

The Office for Veterans Affairs (VA) provides services and assistance to veterans and their families. Programs include, but are not limited to:

- Disabled Veterans Real Estate Tax Exemption
- Veterans Emergency Assistance
- Educational Gratuity
- Blind Veterans Pension
- Paralyzed Veterans Pension
- Persian Gulf Conflict Veterans Benefit Act
- State Veterans Homes

Senior Farmers Market Nutrition Program (SFMNP)

The Senior Farmers Market Nutrition Program (SFMNP) provides low-income seniors with coupons that can be exchanged for eligible foods at farmers markets, roadside stands, and community supported agriculture programs.

Housing Choice Voucher Program (Section 8)

The Housing Choice Voucher Program, also known as Section 8, helps low-income families afford decent, safe, and sanitary housing. Housing can include single-family homes, townhouses and apartments, and is not limited to units located in subsidized housing projects. Housing Choice Vouchers are administered locally by Public Housing Agencies.

HUD Public Housing Program

The Public Housing Program provides decent, safe, and low-cost rental housing for eligible low-income families, senior citizens, and individuals with disabilities. Public housing comes in all sizes and types, from scattered single family houses to high-rise apartments for elderly families. Public housing is administered locally by Public Housing Agencies.

Home and Community Based Services (HCBS)

Home and Community Based Services (HCBS), also known as Waiver Programs, provide supports and services beyond those covered by Medical Assistance that enable an individual to remain in a community setting rather than in a Long-Term Care Facility. Individuals can apply for the Medicaid Waiver Program through HEALTHY CONNECTIONS at <https://www.scdhhs.gov/how-to-apply> . Please see website for additional information on how to apply for other Home and Community Based Services.

LIHEAP - Low Income Home Energy Assistance Programs

The Low-Income Home Energy Assistance Program, also known as LIHEAP, helps low-income families pay their heating bills. LIHEAP is a grant that offers assistance in the form of a cash grant, sent directly to the utility company, or a crisis grant for households in immediate danger of being without heat. Contact your provider from the list below.

Sunbelt Human Advancement Resources, Inc.

CSBG and LIHEAP Programs serving Greenville, Oconee, Pickens, and Anderson Counties
Greenville

Post Office Box 10204

254 S Pleasantburg Dr

Greenville, South Carolina 29607

<http://www.sharesc.org>

P: (864) 269-0700

F: (864).295-6151

Piedmont Community Actions, Inc.

CSBG Programs serving Cherokee and Spartanburg Counties

Spartanburg

Post Office Box 5374

300A South Daniel Morgan Avenue

Spartanburg, South Carolina 29304

<http://www.pcasp.org>

P: (864)585-8183

F: (864).515-9397

National Suicide Prevention Lifeline

(800) 273-TALK (8255)

Suicide and Crisis Intervention Hotline

(215) 686-4420