



Coronavirus Response from Senior Living Advisors

We take your health and the health of our team very seriously. With that in mind we are taking the following precautions during the Coronavirus epidemic.

- We will ask everyone that we may physically come in contact with if they are feeling sick in any way. If the response is positive, we will isolate that individual from our search process.
- We will discontinue shaking hands or touching anyone in any way. It's not that we are being unfriendly, actually we are being very caring by helping to control the spread of the virus. Expect a polite bow as a greeting instead of a handshake.
- When appropriate we will use electronic communications, phones, faxes, email, text, teleconference etc. to avoid personal contact. We are HIPAA compliant with all of our technology so rest assured your Personal Health Information is safe with us. Please let your Advisor know if you need a copy of our HIPAA compliance statement.

Please expect the commitment to you and your families without the physical contact we have had before the epidemic. Our goal is personal service without physical contact.

Rest assured we will return to the unusually high level of "hands on" personal service that makes us the best placement company in the area as soon as it is safe.

If you have any questions please contact your Professional Senior Living Advisor or our Administrator, Kevin Kramer by calling 412-628-0725 and follow the prompts. You can also email us at sla@seniorlivingadvisorsltd.com.

Thank You,

Mary Beth St. Clair